Georgia Medicaid ICD-10 Presentation

June 2015

**GEORGIA DEPARTMENT
of COMMUNITY HEALTH**

Agenda

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- ICD-10 Updates
- ICD-10 Importance
- ICD-10 Policy Updates
- ICD-10 and Patient Care
- ICD-10 Resources
- Interactive Voice Response System (IVRS) Overview
- Session Review
- Closing, Questions and Answers

Objectives

The information presented will enable providers to:

- Understand the importance of ICD-10
- Understand where to find provider policy and updates
- Locate different resources
- Review options on the IVRS System

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ICD-10 Updates

- ICD-10 Delay

  - The implementation of the transition to ICD-10 Code Sets has been delayed by federal law (HR 4302) until October 1, 2015.

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ICD-10 Importance

- ICD-9 is outdated

  - Limited capacity, capability, can't serve future needs

  - ICD-9 is 30 years old, has outdated terms, and is inconsistent with current medical practice

- Moving from ICD-9 to ICD-10

  - U.S. is last industrialized nation to adopt ICD-10

ICD-10 Importance (continued)

- Transitioning to ICD-10
  - National impact, mandatory for all HIPAA-covered entities
  - If you use ICD-9 codes TODAY, you must migrate to ICD-10 codes on or after October 1, 2015.

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ICD-10 Importance (continued)

- Facts about the change
    - New ICD-10-CM and ICD-10-PCS code sets
    - Replaces ICD-9-CM (Volumes 1, 2 and 3)
    - ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCs)

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ICD-10 Importance (continued)

- More than 100 countries use ICD-10 code sets to report mortality data, a primary indicator of health status.

- Replacing ICD-9 with ICD-10 more accurately describes the new diagnoses and procedures reflected in modern medical practice.

- ICD-10 will accommodate newly developed diagnoses and procedures, innovations in technology and treatment, performance-based payment systems, coordination of patient care, and more accurate billing.

ICD-10 Importance (continued)

- The 11th revision process is underway and the final draft of the ICD-11 system is expected to be submitted to World Health Organization's World Health Assembly (WHA) for official endorsement by 2017.

- **Moving to ICD-11 after 2017**

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ICD-10 Policy Updates

- The Department's ICD-10 Overview policy is now in the Part 1 PCK/Medicaid Manual as of April 1, 2015. The Part II manuals will no longer house the ICD-10 Appendix.

- The ICD-10 Appendix provides policy changes related to the original ICD-10 transition, including the use of unlisted, unspecified and nonspecific codes.

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ICD-10 and Patient Care

- Transitioning to ICD-10
  - Should not affect the way you provide patient care
- Specificity and Documentation are vital in ICD-10
  - Look at the codes used most often in your practice
  - Most of the information needed for documentation is likely shared by the patient during your visit with them

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ICD-10 and Patient Care (continued)

- Improving how you document your clinical services will help you become accustomed to the specific, detailed clinical documentation needed to assign ICD-10 codes

- Work with your coding staff to determine if the documentation is detailed and specific enough to select the most appropriate ICD-10 codes

ICD-10 and Patient Care (continued)

- Identify and obtain the training needed for you and others in your practice

- Clear and concise documentation will help to reduce the need to follow up on submitted claims, which in return saves you time and money.

ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)

  CMS Overview

  - CMS ICD-10 Implementation Planning Guides/Checklist

  - HHS, CMS ICD-10 Final Rule

  - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines

  - www.cms.hhs.gov/ICD10

ICD-10 Resources (continued)

- World Health Organization (WHO) ICD-10 Page
  - http://www.who.int/classifications/icd/en/

- HP Enterprise Services Statewide Workshops
  - Check GAMMIS http://mmis.georgia.gov for future ICD-10 workshops

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IVRS Overview

1.800.766.4456

Option 1	Member Eligibility
Option 2	Claims Status
Option 3	Payment Information
Option 4	Provider Enrollment
Option 5	Prior Authorization
Option 6	Web Portal password reset, Pharmacy Benefits, the Nurse Aide Registry or Nurse Aide Training program, PeachCare for Kids®, EDI submission or electronic claim submission, or a system overview

Medicaid Provider Policy Information

- Available at http://www.mmis.georgia.gov/
- Medicaid Provider Manuals
  - Click "Provider Information" tab on the home page of the Web Portal
  - Click "Provider Manuals"
  - Choose from the list of manuals
  - No login ID required

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Policy Information

Policy Information (continued)

- For additional questions concerning policy information, contact the Provider Services Contact Center (PSCC) at 800-766-4456

- The PSCC can also be reached by initiating a "Contact Us" inquiry on the Web Portal

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Session Review

You should now be able to:

- Understand the importance of ICD-10

- Understand general information about ICD-10

- Understand where to find the most up to date policy information on the Georgia Medicaid Web Portal

- Understand the options of the IVRS system

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Closing and Q & A

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